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BEFORE THE

POSTAL REGULATORY COMMISSION WASHINGTON, D.C. 20268–0001

ANNUAL COMPLIANCE REVIEW, 2014

Docket No. ACR2014

RESPONSES OF THE UNITED STATES POSTAL SERVICE TO QUESTIONS 6 AND 7 OF CHAIRMAN'S INFORMATION REQUEST NO. 5

The United States Postal Service hereby provides its responses to the above-listed questions of Chairman's Information Request No. 5, issued on February 3, 2015. Each question is stated verbatim and followed by the response. The responses to all other questions were filed on February 10, 2015.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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475 L'Enfant Plaza, S.W. Washington, D.C. 20260-1137 (202) 277-6333 February 18, 2015

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- **6.** Please refer to the "Voice of the Employee" measure listed in the table on page 39 of USPS-FY14-17.
 - a. Please provide a copy of the FY 2014 Voice of the Employee survey form.
 - b. Please provide the summary statistics of the employee responses to each survey question.

RESPONSE:

The requested materials are provided in USPS-FY14-NP36.

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7. Please refer to the "Deliveries per Hour" measure listed in the table on page 39 of USPS-FY14-17. Please provide an electronic worksheet showing the calculation steps and the numerator and denominator disaggregated summary components. Please include the source, the disaggregated delivery point group summary statistics, and the same work hours by function summary statistics used in the past.¹

RESPONSE:

Two Excel files are attached to this response electronically.

¹ See United States Postal Service, Form 10-K, November 15, 2013, at 30.